

REGULATION NO. 19

ADJUSTMENT OF BILLS FOR METER ERROR

When, as a result of any test, a meter is found to be functioning improperly, the District will adjust accordingly the amount based on the corrected meter readings for a period determined as follows:

1. In case no evidence exists to indicate a definite date on which erroneous readings started, the period to be used in computing adjustments will be 6 months, or
2. If it can be shown that the meter malfunction was due to some cause, the date of which can be fixed, the adjustment shall be computed back to but not beyond such time.

Passed and adopted September 6, 1988