

What amount of assistance will I receive?

It depends on how much electricity is consumed by the medical equipment used in the household each month. Take the electric information found on the equipment manufacturer data plate and put it on the MEEUAP application. This information will be used to calculate the kilowatt-hour usage of the equipment and will determine the amount of assistance. At IID's discretion, a representative may be sent to verify manufacturer plate data.

Do I have to renew my application?

The application must be renewed every 18 months from date of application. Contact IID to request your new application by calling **1-800-303-7756**, by downloading an application online at www.iid.com/reap or visiting an IID office (see back page for addresses).

Do I have to reapply when I move?

No. Not if you contact IID customer service at the time you submit your request for change of service. If you do not, your MEEUAP qualification will automatically terminate upon your change of service and you will be required to reapply.

IMPORTANT NOTICE

Although Imperial Irrigation District will make every effort to supply uninterrupted service, continuous service cannot be guaranteed. In the event of a power outage, patients requiring the use of life support equipment are responsible for providing their own backup power system. Program participation does not guarantee service on delinquent or past due accounts.

CONTACT US

Call Center Hours

6:30 a.m. - 6:30 p.m. Monday thru Friday
(Customers may experience longer wait times on Mondays)

Customer Service - Toll Free..... 1-800-303-7756
Customer Service - Local..... 1-760-335-3640
Fax 1-760-339-9744
Email..... energyassistance@iid.com
Mail..... P.O. Box 937
Imperial, CA 92251
Website..... www.iid.com
REAP/EEAP/MEEUAP..... 1-760-339-9032

IID Customer Service Centers

Brawley
135 S. Plaza Street
Calexico
301 Imperial Avenue
El Centro
1285 Broadway
Imperial
333 E. Barioni Blvd.
La Quinta
81-600 Avenue 58



Medical Equipment Energy Usage Assistance Program (MEEUAP)





What is the Medical Equipment Energy Usage Assistance Program (MEEUAP)?

MEEUAP is an assistance program that reduces the electrical rate for a defined quantity of electricity used to operate medical equipment by a household that has a full-time resident who requires specific medically necessary electric equipment to sustain life or prevent deterioration of a person's medical condition.

Why is this program being offered?

At IID, we understand that certain medical conditions require the use of electric devices to sustain and/or prevent deterioration of life. Use of such equipment may cause household electric consumption to increase beyond "normal" levels. To help offset the added expenses a medical condition of this nature places on the household budget, IID offers a reduced rate for a defined quantity of energy consumption.

Who can apply?

Any customer whose household is served by IID and requires the use of electric devices for medical reasons. Program is intended for residential customers only. Business or commercial customers do not qualify for this program.

What equipment qualifies for assistance under this program?

Permanently installed electric space heating and/or air conditioning for paraplegic, quadriplegic, life-threatening illness, compromised immune system, hemiplegia, multiple sclerosis or scleroderma patients. A household with the above mentioned health issues would receive the program rate on 300 kilowatt hours on their monthly billing.

A qualifying life support device is any medical device used to sustain life or is relied upon to prevent deterioration of medical condition(s). Devices used for therapy rather than life support **do not** qualify.

Typical Qualifying Medical Devices

- apnea monitor
- dialysis pump
- compressor/concentrator
- electric nerve stimulator
- electrostatic nebulizer
- heating device for respirator
- heparin pump
- hospital bed
- infusion pump/hyperalimentation

- motorized wheelchair (battery charging unit)
- pressure pad
- pressure pump
- respirator equipment
- suction device
- ultrasonic nebulizer

Other devices may qualify. Please refer to the guidelines on the application.

When can I apply?

Whenever a change in circumstance to a full-time resident requires electrical equipment for medical reasons to sustain life and/or prevent deterioration of a person's medical condition.

Where can I apply?

You may request an application by calling **1-800-303-7756**, by downloading an application online at www.iid.com/reap or by visiting an IID office (see back page for addresses).

How do I apply?

After obtaining an application, complete Parts 1 and 2 of application and submit to IID.

- Part 1: To be completed by customer
- Part 2: To be completed by a California licensed M.D./D.O.