

Emergency Checklist

IID strongly encourages all customers to be ready for all types of emergencies, including fires, earthquakes or other natural or man-made disasters. To the right is a checklist to help you prepare for these emergencies.

Keep your contact information current with IID. If time permits, we will attempt to contact the designated individual at your home or business. To update your information, please contact us at 1.800.333.7756 or CustomerService@iid.com.

Advise IID of your health, safety or communication needs. If anyone in your home depends on electricity for any health, safety or communication needs, please call 1.800.303.7756 to discuss your specific needs. IID also offers a special rate to individuals who must use electrically-powered medical equipment.

Secure and install a generator, if possible. IID will provide you information about selecting and installing a generator. It is essential that you follow all safety procedures when using your generator and ensure that it is properly installed by a qualified installer. Please read IID's fact sheet about portable generators prior to purchasing or installing a generator. If you choose to install a generator at your home or business, please advise IID by calling 1.800.303.7756 or emailing CustomerService@iid.com.

Prepare an emergency kit. The kit should include:

- » Medical and personal items
- » Flashlight
- » Battery-powered radio
- » Extra batteries
- » Wind-up clock
- » Manual can opener
- » Battery-operated radio or television
- » Supply of easy-to-prepare, non-perishable foods
- » Corded phone that does not require plug-in electric power to operate, connecting only through a conventional phone jack

Protect your family, equipment and food when the power goes out.

- » Install surge protectors to help protect your household appliances and sensitive electronic devices from damaging power surges.
- » Turn off all lights except one to signal when power has been restored.
- » When the power does go out, turn your equipment, including your computer, air conditioner and television to the "off" position.
- » Keep your refrigerator and freezer doors closed as much as possible.
- » When power is restored, do not turn on your appliances all at once. This will help protect your equipment from fluctuations and circuit overloads that may occur when the power returns.

Keep enough water on hand. Maintain a supply of bottled water for each person in your household. Since your water supply may be affected, consider filling your tubs and sinks with water so you can flush the toilets.

Stay informed. During major emergencies, IID will communicate to its customers through the media to help keep you informed of electrical service outages and restoration efforts.

